

# 1 YEAR WARRANTY

## ECO ONE YEAR WARRANTY

**All ECO branded toner cartridges carry a full, one year warranty.**

DMC warrants ECO to be free from defects in both material and workmanship. At our discretion, DMC will replace the item and/or refund the full purchase price of any item found to be unsatisfactory.

In addition, we further warrant that our products will not cause damage, deterioration or abnormal wear in any compatible machine for which it was originally designed.

This warranty covers all equipment used within the manufacturer's specifications and does not include acts of God or nature.

If a defect in any ECO product is found to be the sole cause of damage to any equipment, DMC will reimburse the customer for a complete repair. This warranty is dependent upon the customer providing DMC with satisfactory evidence that the damage was due to a defect in an ECO product.

All claims must be accompanied with an invoice from the authorised service company that performed the repair. The invoice must clearly indicate the specifics of the repair along with contact information of the field service technician that was dispatched.

Return of the defective product is required and must be clearly marked with an official DMC issued RMA on the outside of the package. Any sign of tampering with the product by personnel not from DMC or its service agents will void this warranty.

DMC's liability shall be limited to repair, replacement or reimbursement as stated above. This warranty is exclusive and in lieu of any and all other warranties, expressed or implied.

